



## Information Bulletin

Date: November 2, 2009  
To: CUPE 4879 Members  
c.c.: CUPE 4879 Executive  
Subject: Resolving Conflict - 2 Day Workshop

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On behalf of CUPE Local 4879 Executive Members, we cordially invite you to attend a 2 day workshop on **Resolving Conflict**.

**Date: Friday, November 27 and Saturday, November 28, 2009**  
**Time: Friday 8:30 (registration) to 4 PM, Saturday 9 AM to 4 PM**  
**Location: TRU - OM1472**

When people have different points of view, conflict can arise. This course is designed to deepen your understanding of conflict and develop stronger skills to resolve it. You will learn how to deal with conflict between members, with management, and in other situations when tensions are high.

If you are interested in attending, please fill out the registration form at the bottom and return by Monday, November 9<sup>th</sup>, 2009 to the CUPE 4879 Administration office – OM2784, internal ext 7249 and/or [cupe4879@tru.ca](mailto:cupe4879@tru.ca).

Lunch/refreshments will be provided for the 2 days.

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Registration Form  
Resolving Conflict, November 27 and 28, 2009 – TRU, Kamloops Campus

Name: \_\_\_\_\_  
Email: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Dept: \_\_\_\_\_